

PERSON SPECIFICATION

Job Title: Post Ref No: Directorate: Division: Grade:	Technical Systems & Network Technician Children and Enterprise Schools Grade 4		
MAIN PURPOSE OF THE JOB			
ATTRIBUTES			
ESSENTIAL	DESIRABLE	HOW IDENTIFIED	
Education and Qualifications	5 GCSE's, Grades A*-C / 9-4 or equivalent (Including English Language, Maths, and IT) A Recognised IT Qualification	2 or more Microsoft Office Specialist certificates	Copies of Certificates
Experience	Minimum 1 full year of experience in IT Support	Previous experience of working in a school setting 2 Plus years of experience in IT Support	Reference contacts
Skills and Abilities	Experience working with Office 365/Azure AD	Experience using SharePoint Experience using Active Directory / Group Policy	Reference / Displayed Examples

	Knowledge of Windows / IOS Operating Systems Basic Understanding of Computer Network fundamentals	Experience using SIMs Experience using Computer Management Systems (Impero / Senso)	
Other Requirements	Honesty and Integrity Commitment to appropriate professional Standards Good Customer Service Orientation Suitable time Management Commitment to continued development, knowledge, and skills.	Enthusiasm and Motivation Flexibility to adapt to changing work loads Interpersonal Skills	1 Page Profile Statement / References
DBS Check is essential			

The school is committed to safeguarding and promoting the welfare of children and young people and expects all staff to share in this commitment